

BOROONDARA LEISURE AND AQUATIC FACILITIES

Swimming Lesson Membership

Direct Debit Information

Weekly Membership Fee:

	Weekly Membership Fee	Fortnightly Direct Debit
Standard rate	\$18.20	\$33.60
Sibling rate	\$17.30	\$31.90

Fees effective 5 July 2018 – 30 June 2019
All centre fees and charges undergo an annual pricing review

- The cost of 48 program weeks is divided evenly over 52 weeks (26 fortnightly payments).
- $\$18.20 \text{ per week} \times 48 \text{ weeks} / 26 \text{ fortnights} = \$33.60 \text{ per fortnight.}$
- Debits therefore occur beyond the program dates.
- The intent behind the 26 fortnightly debits per year is to minimise the cost impact to families by reducing the value of each debit.

Membership Inclusions:

Each swimming lesson member receives:

- One swimming lesson per week (supervision requirements apply)
- Unlimited pool access to the Boroondara Leisure and Aquatic Facilities (supervision requirements apply)
 - Ashburton Pool and Recreation Centre
 - Boroondara Sports Complex
 - Hawthorn Aquatic and Leisure Centre
 - Kew Recreation Centre
- 10% merchandise discount

General Information:

- 48 program weeks per year.
- 4 non-program weeks: 1 week - Easter
 3 weeks - late-December to mid-January
- Membership fees are paid by fortnightly direct debit.
- Each fortnightly payment covers the day of payment plus the following 13 days.
- Lessons are not conducted on gazetted public holidays.

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Swimming Lesson Membership – Direct Debit FAQ's

Why do you spread the debits across the whole year?

By spreading the cost of 48 program weeks over the whole year the cost of each fortnight is reduced.

By lowering the value of each fortnightly debit our aim is to lessen the financial impact on the family fortnightly budget.

Why am I debited in early January when there are no lessons?

The total cost of 48 program weeks is spread evenly over 52 weeks (26 debits). Debits will occur during the non-program weeks of Easter and late-December to mid-January.

ie: \$18.20 per week x 48 weeks / 26 fortnights = \$33.60 per fortnight.

Membership benefits remain active during non-program weeks.

Why do you run lessons for 48 weeks of the year?

We believe students who participate in structured lessons more frequently become safer and more proficient in and around water at a faster rate. Learning to swim is a continual process; it takes time, patience and practice.

Continual learning without the stop start of term breaks results in uninterrupted learning to constantly build skills.

What happens if my lesson falls on a public holiday?

Lessons are not run on gazetted public holidays. We recommend you make use of your membership benefits which include unlimited pool access at any of the Boroondara Leisure and Aquatic Facilities to practice the skills learnt in lessons and for younger children to maintain familiarity with the aquatic environment.

Lessons are conducted 7 days a week. Some families choose to enrol on a day that isn't impacted by public holidays.

Why can't I suspend my swimming lesson membership during Easter or January?

You are not paying extra for the non-program weeks of Easter and the 3 weeks between late-December to mid-January.

The cost of the 48 program weeks is spread over the whole year (52 weeks = 26 fortnights). The two debits that occur during the non-program periods are capturing program weeks only.

By maintaining your membership over the non-program weeks your same lesson day and time is guaranteed. *As a goodwill gesture an opportunity to suspend one fortnight during the 2018-19 Christmas/New Year period will be offered.*

Your membership benefits are still active during the non-program weeks. This includes unlimited pool entry for the member at any of the YMCA's in the City of Boroondara (supervision requirements apply).